



Re-Entry Plan A Frequently Asked Questions - Families

This guidance is subject to change based on updates from local and state officials.

Question/Concern	Response
When will Plan A (Face-to-Face) Instruction begin?	Plan A face-to-face instruction will begin on Monday, April 12, 2021, for Pre-K-12th grade.
Will meals be available to students that remain in virtual learning during Plan A?	Meal Bundles Pre-ordered multiple day meal kits with frozen food items distributed once a week curbside.
Will middle schools and high schools move to Plan A face-to-face instruction?	Yes, 6-12 grades will transition to Plan A face-to-face instruction on Monday, April 12.
Will students continue to practice 6 ft. social distancing in Plan A?	We will continue to utilize the 6 feet social distancing where possible and continue other COVID-19 mitigation strategies. Where 6 feet is not possible or the 3 feet allows us to serve more students more efficiently, we will utilize this option. Our top priority is keeping all of our students and staff safe.
Will the schools be closed one day for cleaning during Plan A?	Wellness Wednesday will remain in place for cleaning and teacher preparation. Asynchronous learning for all -- no live instruction.
Will buses continue to have limited capacity under Plan A?	Under Plan A, we are no longer limited to 1 student per seat and will be able to run the buses at full capacity. Everyone on the bus will still be required to wear a mask and to maintain social distancing to the extent possible. Buses will continue to be disinfected at the conclusion of each route.
If a student is enrolled in Cumberland [Virtual] Academy will they be able to return to their home school under Plan A?	Students enrolled in the virtual academies are not eligible to transfer to another school in the district at this time and will remain at the virtual academies through May 2021.
Do students need to bring their CCS Chromebooks to school under Plan A?	Students are asked to bring their fully charged, CCS-assigned Chromebooks to school each day. Personal devices may not be brought to school to use in place of the devices issued by the school.

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<p>Will the school calendar change to accommodate changes to Plan A?</p>	<p>April 1, 2021, will be revised to be an asynchronous/independent remote learning day for students (no live instruction) and a required workday for CCS staff. Year Round schools will be on intersession and no calendar changes will be made.</p>
<p>When will families have to notify schools of their decision to transition to Plan A?</p>	<p>To complete the CCS Learning Options Commitment Form in English, visit http://bit.ly/planasurvey. Commitment Forms due by March 22, 2021, @ 5:00 p.m. After that time, learning options will remain in place through the end of this school year.</p>
<p>How will breakfast and lunch be handled at the school sites during face-to-face instruction?</p>	<p>Breakfast will be served on carts as Grab-n-Go Meals to be eaten in the classroom.</p> <p>Lunch Service - 3 models available. <i>Selection is determined by each school.</i></p> <p>Cafeteria Grab-n-Go Students pick up meals in the cafeteria and return to the classroom to eat.</p> <p>Served in the Classroom Lunches will be picked up or delivered to the classrooms by school staff.</p> <p>Cafeteria Dine In Model Students eat lunch in the cafeteria dining room while practicing social distancing.</p>
<p>What about water fountains? Will they be turned on or off?</p>	<p>Water fountains will not be turned off.</p> <ul style="list-style-type: none"> ● Signs will be placed at all water fountains ● Do not drink directly from the fountain ● Water fountains are only to be used to fill water bottles or cups <p>Students and staff will be asked to bring their own refillable water bottles. Disposable cups will be made available to all schools.</p>
<p>What will the screening process be for students when returning to school?</p>	<p>Step 1 - Complete an electronic attestation form (one time). Step 2 - Complete an electronic pre-screening questionnaire. Step 3 - Staff & students receive a cleared or not cleared for work/school (with instructions for what to do next). This statement appears at the end of the survey for the employee or parent/guardian to see. Step 4 - The daily decision is emailed. Step 5 - When the employee shows up for work they will show they are clear to work. Step 6 - When the student shows up for school they will be verified in the database. Step 7 - Issue face coverings. Step 8 - Sanitize hands. Step 9 - Temperature check upon arrival to campus (bus riders, walkers, or car riders).</p>

<p>Will schools have their normal school hours? Will remote learning have set hours? Hours for the virtual academy?</p>	<p>Yes, school will follow normal hours of operations. Specific schools can share the detailed daily schedules. There is no change for students who are enrolled in the Cumberland Virtual Academy.</p>
<p>Can students wear a face shield and not a face mask?</p>	<p>No, one is not a substitute for the other since face coverings protect both the nose and mouth, and face shields are for eye protection only.</p>
<p>Will schools supply students with masks daily?</p>	<p>Students should arrive at school daily with a mask; however, if a student's mask needs to be replaced, the school will have masks available.</p>
<p>What type of increased cleaning and disinfecting will be done to ensure safety?</p>	<p>Custodial staff have been trained on enhanced cleaning practices and routines to keep the school clean throughout and at the end of the day. They will be disinfecting high-touch areas in hallways, at doors, in bathrooms and other common high-traffic areas approximately every two hours throughout the day. The entire school will be cleaned at the end of each day. CCS is following all CDC recommendations that state: 1) Normal cleaning and disinfecting routines should be continued; and 2) Focus should be on disinfecting high-touch areas frequently.</p>
<p>How will students and teachers handle bathroom breaks? Will there be a janitor in each bathroom to disinfect the facilities every time a student or teacher has used them?</p>	<p>Custodians will be focused on cleaning all areas of the school that are susceptible to being touched by multiple people but, the district will not be able to clean every surface in a school every time it is touched. Sitting on a toilet seat is not a known risk factor for coronavirus infection. But, it is important to keep your hands away from your face after touching the seat (no different from before this pandemic). While it is possible to contract COVID-19 by touching a contaminated surface, then touching your mouth, nose, or eyes, this is not the main mode of transmission — close person-to-person exposure is, according to the Centers for Disease Control and Prevention (CDC). Minimizing infection risk in a public bathroom comes down to using the same hygiene measures that should be practiced in any public environment. The three pillars: hand hygiene, physical distancing, and face covering.</p>
<p>Who do I call if I have issues with technology during virtual learning?</p>	<p>Technology Support: Helpline Number-- (910) 678-2618</p>
<p>What social and emotional supports are available to help students and staff adjust to re-entry?</p>	<p>The district has implemented an Employee Assistance Program (EAP) to provide a resource for employees. The district's Student Services team will provide social and emotional resources to students. Students and parents may access a school counselor, social worker, or psychologist through the Virtual Student Services Office at each school. Some services will be provided face to face using moderate social distancing guidelines. Contact your child's school for more information.</p>

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Will the hotline remain available for social-emotional support for students?	The Student Services Hotline will remain available. Currently, the Hotline hours are 8:00 a.m. until 4:00 p.m. , Monday - Friday.
What is the contact tracing process ?	<p>Step 1 - Health Services Notified</p> <p>Step 2 - Notify Superintendent</p> <p>Step 3 - Contact suspected or positive employee/parent/guardian</p> <p>Step 4 - Provide guidance on quarantine or isolation measures</p> <p>Step 5 - Complete Case investigation</p> <p>Step 6 - Complete Contact Tracing</p> <p>Step 7 - Send notification letter to school or work location</p> <p>Step 8 - Contact custodial services</p> <p>Step 9 - Submit Case Investigation & Contact Tracing Forms</p> <p>Step 10 - Update CCS Database</p>
Will Prime Time be available?	<p>Locations will be determined by enrollment numbers and staffing.</p> <p>Minimum number to operate a program will be 15 children.</p> <p>Parents can contact the Prime Time Office to see if there is availability at the identified Prime Time school locations.</p> <p>Parents must register their child to be counted for Plan A. The EZ Child Track Parent Portal can be found on our website https://www.ccs.k12.nc.us/Page/2570</p> <p>Days of operation are Monday, Tuesday, Thursday and Friday.</p>
Where do I access the Attestation Form?	The Attestation Form will be embedded in the online screening platform. Parents and Guardians may also obtain a copy of the attestation form from the Re-entry website.
What is the Qualtrics symptoms screener?	The purpose of the CCS Symptoms Screener survey is to determine if your child(ren) are currently experiencing symptoms related to COVID-19 or have recently been exposed or diagnosed with COVID-19. All information provided is kept confidential. Based on your survey results, you will be approved to go to school or be asked to stay home. Students who are not feeling well should stay home and consult with a physician or health care provider. Learn more: https://www.ccs.k12.nc.us/symptomsscreener
Where can I find the re-entry presentation to learn more about what the school board approved?	To learn more, view the BOE presentation .
Can families change their minds if they want to select another learning option for their child?	Families should make the necessary changes to the Commitment Form and submit by March 22, 2021. No changes will be able to be made after that date. Learn more: https://bit.ly/ccstranstionstoplana

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<p>How many days a week will students receive face-to-face instruction?</p>	<p>Under Plan A, students will receive face-to-face instruction on Monday, Tuesday, Thursday and Friday. Wellness Wednesday will be an Independent Remote Learning Day (No LIVE instruction) for all students.</p>
<p>How will social distancing be maintained in the classroom?</p>	<p>We will continue to utilize the 6 feet social distancing where possible and continue other COVID-19 mitigation strategies. Where 6 feet is not possible or the 3 feet allows us to serve more students more efficiently, we will utilize this option. Our top priority is keeping all of our students and staff safe.</p>
<p>What processes and procedures will be followed if it is discovered a student has tested positive for COVID-19?</p>	<p>If a student has a positive diagnosis, the school will immediately notify the Cumberland County Department of Public Health of laboratory-confirmed COVID-19 case(s) among students or staff (as required by NCGS § 130A-136) and work with them to follow their procedures, e.g., contact tracing, etc.</p>
<p>What about social distancing in hallways, bathrooms and other common areas?</p>	<p>To remind people to social distance, red floor dots have been provided that will be placed in areas where people tend to congregate or lines tend to form.</p> <p>Green directional arrows have also been provided that can be placed on walls or floors to remind people to travel in one direction or on one side of the hallway.</p> <p>Dots have been painted on the walkways at screening entrances to also remind people to distance while waiting.</p>
<p>When will Prime Time be available?</p>	<p>Prime Time will only be open Monday, Tuesday, Thursday and Friday each week from 6:30 a.m. until 6:00 p.m. There will be no Prime Time available on Wednesdays. For more information, visit www.reentry.cck.k12.nc.us</p>
<p>Why will students not attend school on Wednesdays?</p>	<p>Wednesdays are designated as independent remote learning days for students (no live instruction) and telework days for staff and will include the following:</p> <ul style="list-style-type: none"> ● Deep cleaning of buildings and classrooms ● Connecting with students in need of additional support ● Instructional planning and collaboration
<p>Do schools have access to PPE? Will students be able to receive a new mask while at school if necessary?</p>	<p>Schools have the necessary PPE. Five reusable masks will be issued to every student. Disposable masks will be available if a student forgets his/her mask.</p>